

# RETURNS FORM

Name:	
Email:	
Order number:	Date of purchase:



PLEASE EMAIL US AT [INFO@RIVETANDHIDE.COM](mailto:INFO@RIVETANDHIDE.COM)  
FOR CONFIRMATION BEFORE SHIPPING

Product Returning	Refund or Exchange

New Product and Size (if applicable)	Return Codes*

Return codes*	
1 - I have reserved another size with you by email (please specify the new size)	
2 - Hemming service (please specify inside leg measurement required)	
3 - Doesn't fit properly	4 - Doesn't suit me
5 - Incorrect item received (please explain)	6 - Quality issue/faulty (please explain)
7 - Changed mind	8 - Other (please explain)

**IMPORTANT NOTE:**

If you are not completely satisfied with your purchase, you can return it to us within 21 days for an exchange or refund.

For full information about our returns policy please visit [www.rivetandhide.com/returns](http://www.rivetandhide.com/returns).

For a safe and simple return please visit our returns page to purchase return documents against our DHL account. If using your own courier ensure the package is tracked & signed for.

Orders from outside the EU must be clearly marked as 'RETURNED GOODS' and valued under 20.00 USD/GBP when using your own courier.

Please ensure the item is well packaged to avoid damage in transit.

No second shipping charge for one exchange.

Comments:
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Returns must be sent to: Rivet & Hide, 5 Windmill Street, London W1T 2JA, UK.